

**Part B**  
**Special Pay posts**  
**For Clerical Staff**

Sl. No.	Post	Special Pay (Rs.) w.e.f. 1-11-2022	Special Pay (Rs.) w.e.f. 1-4-2024
1	Customer Service Associate	1680	1970
2	Senior Customer Service Associate (Cash)	2605	3050
3	Special Customer Service Associate	3925	4600

**For Subordinate Staff (w.e.f. 1-11-2022)**

Sl. No.	Post	Special Pay (Rs.)
1	Armed Guard/Security Guard	795
2	Senior Office Assistant (earlier Bill Collector / Daftary)	1145
3	Special Office Assistant (earlier Head Peon)	1505
4	Office Assistant (Tech) - Electrician	4150
5	Office Assistant (Tech) - AC Plant Operator	4150
6	Driver	4825
7	Head Messenger in IOB	3320

